DEPARTMENT OF RESIDENCE (DOR) CONDUCT POLICIES

Last Updated (July 2026)

In addition to the DOR Conduct Policies described below, all ISU students are expected to be knowledgeable of, and abide by, the University's Student Code of Conduct. All students are responsible for knowing and adhering to these standards. Any violation of the policies may result in disciplinary action. For more information on the ISU Student Code of Conduct, go to: https://www.studentconduct.dso.iastate.edu/.

AIR CONDITIONING

- You are permitted to use a freestanding, evaporation type, room cooler if the unit does not require ventilation to the outdoors.
- Fans and air coolers must not exceed a combined 80 watts in a residence hall room.
- All units must be powered directly from a wall outlet. Plugging an AC unit meeting the requirements into a power strip is prohibited.

ALCOHOL AND CONTROLLED SUBSTANCES

All state, federal, and local laws and University policies pertaining to alcohol, tobacco, marijuana, and other drugs, including controlled substances, apply to on-campus residents and guests.

- **Alcohol**
    - Residents and their guests are responsible for verifying age upon request by a staff member. Any individual who refuses to provide age verification will be assumed to be under 21 years of age.
    - Residents and their guests will be responsible for their behavior due to alcohol consumption.
    - Residents under 21 years of age:
        - Residents under 21 years of age may not possess, transport, or consume alcoholic beverages
        - Residents under 21 years of age may not have a guest (regardless of the guest's age) who consumes or possesses alcoholic beverages in their room/apartment.
        - Residents under 21 years of age may not possess alcoholic beverage containers (empty or full) in their rooms/apartments, including containers used as decoration.
    - Residents 21 years of age and older:
        - Only residents and guests 21 years of age or older may possess and consume alcoholic beverages in their rooms/apartments.
        - Alcohol in open containers may not be consumed or possessed anywhere outside a student room/apartment, including hallways, courtyards, public areas, community centers, and other University grounds. Balconies and patios directly connected to rooms/apartments are considered inside the room/apartment.
        - Residents 21 years of age and older may possess and consume alcohol in their room/apartment regardless of the age of their roommates.
        - Alcoholic beverages must be in their original, unopened containers when transported within the residential facilities. Containers of alcohol larger than one gallon (including, but not limited to, kegs) are not permitted.
- **Drugs, Other Controlled Substances**
    - The unlawful use, possession, manufacture, sale, delivery, or distribution of any controlled substance, narcotic drug, medicine, or chemical compound is subject to University disciplinary action and may result in removal of the resident from on-campus housing. NOTE, marijuana, even for medical use, is considered a controlled/ illegal substance per federal law and is prohibited on University property.

- The possession or consumption of CBD, THC, and hemp-infused drinks is prohibited in on-campus housing.

- **Smoking/Tobacco Products**
  - Per Iowa law, smoking is prohibited on all University grounds and in all University-owned or operated buildings, residence halls, and apartments, including apartment balconies and patios. This policy includes vaping and the use of electronic smoking devices. Persons under twenty-one (21) years of age are prohibited from using and possessing any tobacco, tobacco products, alternative nicotine products, vapor products, or cigarettes.
- **Substance Free Housing**
  - Maple and Eaton Halls and Lincoln, Palmer, Pennell, Lowe, and Stange Houses in Friley Hall are substance-free areas. The use of substances, including alcohol, tobacco, and illegal drugs, is prohibited for all students in these areas, regardless of age.
  - Residents found responsible for violating the University alcohol policy, including first offenses, will be removed from the substance-free living environment depending upon the severity of the violation. If no space is available for relocation, an alternate sanction will be determined.

ANIMALS

Students are expected to follow all expectations outlined in the full Animals on Campus policy: https://www.policy.iastate.edu/policy/facilities/animals.

- Animals, including visiting animals, are prohibited in on-campus housing with the following exceptions:
  - Fish:
    - Registration and prior approval are not required for fish.
    - Non-dangerous fish are permitted in all residence halls and apartments, limited to one aquarium with the appropriate equipment, per contracted resident.
      - The maximum aquarium capacity allowed is 30 gallons per room/apartment. Aquarium gravel must not be disposed of in toilets or drains.
  - Pet: any animal kept for ordinary companionship.
    - Pets are permitted ONLY in University Village buildings 121 – 125 and 145 – 163, Schilletter Village buildings 11 – 16.
      - Documentation and prior approval are required for all pets.
      - Residents are permitted a MAXIMUM of two (2) pets per APARTMENT.
  - Service Animal: Please consult the ISU Animals On Campus Policy for more information and the comprehensive policy on this subject. Generally, a qualifying service animal is a dog or miniature horse that is trained, or in the process of being trained, to do specific work or perform a specific task(s) for the benefit of a person with a disability, including but not limited to physical, sensory, psychiatric, intellectual, or other mental disabilities. The specific work or tasks performed by the service animal for the benefit of the individual must be directly related to the individual´s disability.
    - Service Animals are generally permitted to accompany the individual with a disability to University facilities where members of the public, students, staff, and faculty are allowed to go.
    - The University may ask the individual with a disability to remove a Service Animal from any of its facilities if: (1) the Service Animal is out of control and the individual with a disability does not take effective action to control it; (2) the Service Animal is not housebroken; or (3) the Service Animal causes an unreasonable disruption to university services or programs. The University may also ask the individual with a disability to remove a Service Animal from any of its facilities if the use or presence of the Service Animal poses a direct threat to the health or safety of others or if the animal's behavior, such as barking is unreasonably disruptive to the other participants within the facility.

        - The University may impose legitimate health or safety requirements on the presence of a Service Animal necessary for its facilities' safe operation. Some facilities, or areas within facilities, are unsafe for Service Animals.
        - Students seeking to have a Service Animal reside in University housing must:
            - Submit a Housing Accommodation Request Form to DOR.
            - Students will be required to work with their veterinarian to provide documentation verifying that the animal has a clean bill of health and current vaccinations.
        - Generally, only one Service Animal will be assigned per University housing unit.
    - Emotional Support Animals: Please consult the ISU Animals On Campus Policy for more information and the comprehensive policy on this subject. Generally, an Emotional Support Animal provides emotional support, well-being, or comfort that mitigates one or more functional impacts or effects of a person's disability.
        - Emotional Support Animals may be considered for access to University housing but are not permitted inside other University buildings (e.g., libraries, academic buildings, classrooms, labs, etc.).
        - Students seeking to keep an emotional support animal in their University housing must follow the guidelines outlined in the Housing and Dining Accommodation Request Form and Animals in Residence Agreement Form.
        - Approved Emotional Support Animals may accompany their owner to any location within the owner's assigned residence to which the owner has access.
        - Generally, only one emotional support animal will be assigned per University housing unit.
- **Owner Responsibility**
    - Owners must abide by current city, county, and state ordinances/laws/regulations about licensing vaccination and other animal requirements (It is the individual's responsibility to know and understand these ordinances, laws, and regulations).
        - Animals must display CURRENT identification and vaccination tags at all times.
    - Owners must abide by all policies and regulations in this document, the current Housing Contract Terms and Conditions, and the University Policy regarding Animals On Campus available in the Policy Library.
    - It is encouraged that all dogs go through obedience training so effective control over the animal can be maintained.
    - Owners must maintain control of their animals at all times.
        - Animals must be under the control of their owners/handlers and must have a harness, leash, or other tether, unless the harness, leash, or other tether would interfere with the performance of the work or tasks performed by a Service Animal or is impractical because of an individual's disability, a harness, leash, or other tether may not be required. However, in that case, the individual must be able to control the Service Animal by other effective means, such as voice controls or signals.
        - Loose animals are subject to capture and confinement (by ISU Police, Ames Police or Ames Animal Control Services) and immediate removal from university housing.
    - Owners are required to ensure the animal is well cared for at all times. Any evidence of mistreatment or abuse may result in the immediate removal of the animal and disciplinary action for the owner.
        - Roommates are not responsible for their roommate's animal care or maintenance.
    - Animals may not be left in housing overnight to be cared for by someone other than the owner. If the owner is absent from their residence overnight or longer, the owner must take the animal with them.
        - When absent from their assignment for short periods, such as class, the animal must be restricted to the owner's assigned bedroom. If the owner is in a shared bedroom/room, the animal must be restrained in a carrier/crate to protect the belongings of any roommate(s).

- Owners are responsible for ensuring that the volume of their animals is not disruptive to other residents. This includes barking, whining, meowing, squeaking, squawking, talking, etc. Animals deemed disruptive to other residents are subject to removal from University housing.
- Owners are responsible for ensuring their animals are house-trained before bringing the animal into the residence.
    - Cats must be litter trained, and dogs are to be taken outdoors, to a grassy area, for urination/defecation.
    - Animal feces must be disposed of properly. Owners must remove feces from University property/grounds, dispose of it in a plastic bag, and then place that bag in outside garbage dumpsters. Cleanup must occur IMMEDIATELY.
    - Cat litter, small animal bedding, etc., must be bagged and disposed of in outside garbage dumpsters.
- The owner will take all reasonable precautions to protect the property of the University and the residents. All liability for actions of the animal (bites, scratches, damages to property, nuisance barking, etc.) is the owner's responsibility.
    - If a pet attacks/bites anyone or is determined by appropriate University Staff to be dangerous, abandoned, neglected, or a nuisance, the animal is subject to immediate removal from the community.
    - Residential laundry rooms are not used to clean animal bedding or clothing. Owners wishing to wash these items should visit a commercial laundry facility off-campus or take the items home.
- DOR maintains the right to inspect for fleas, ticks, or other pests. If any are found, the space will be treated – at the owner's expense – using approved fumigation services by a university-approved pest control service.
    - The owner will be required to remove the animal from the residence and will not be permitted to bring it back until they have submitted written verification that the animal has been treated and is pest-free.
- The owner will be responsible for any damage caused by the animal to the University property. Any charges related to damage by the animal will be applied to the owner's University bill.

BATHROOMS/RESTROOMS

- In the Residence Halls, communal bathrooms will always remain locked. Residents are issued keys to the bathroom to which they have access. Charges will be assessed for repair costs related to lock tampering/disabling. Guests must use the public restrooms available in each community.

BUILDING ACCESS AND SECURITY SYSTEM

- Your safety and the protection of your possessions require a joint effort between you and the University. Any behavior that jeopardizes the safety of residents or staff is prohibited. Violations include but are not limited to tampering with locks and security cameras, disabling any lock or door; propping and opening doors that are to be locked and closed; exiting through doors marked "emergency exit only"; activating emergency alarms in elevators; jamming a door to prevent it from opening or closing; tying doors shut; taping open locks or altering, loaning, tampering with any fire safety devices; or duplicating University keys/access cards (section I.P.).
- Residents are encouraged to keep their doors locked.
- Any situation that you believe is unsafe, i.e., any security or safety hazards, should be reported to a Resident Assistant (RA), Graduate Assistant (GA), Hall Director (HD), or Apartment Director (AD) as soon as possible. For safety reasons, windows, and doorways may not be obstructed, and additional locks and door chains may not be installed without the express approval and installation of DOR staff.

- Any student who is concerned about a risk or threat of safety for themselves or others, or who has concerns about property damage, security risk, or significant disruption, should contact their AD, GA, HD, or RA. If the matter is urgent, call Iowa State University Police at 515-294-4428.
- To enhance safety and security efforts within DOR facilities, security video cameras may be placed by DOR staff in a hall, lobby, or other public area. These cameras are typically in set locations. However, if there is a concern for property damage or personal security, cameras may also be temporarily placed by DOR staff to monitor an area. These cameras are not continuously monitored but are intended to be used in investigations of alleged policy violations.
    - To ensure personal privacy, no cameras may be placed in restrooms or resident apartments/rooms. It is permitted to use cameras on University Village apartment entrances. Cameras and/or doorbells may not be attached to university property with screws.

DAMAGES, VANDALISM, UPKEEP, AND NEGLECT

- You will be held responsible for damages to DOR property caused by you or your guest(s). Willful destruction or defacing of University, private, or public property is prohibited. If you are found responsible for property damage, you may receive sanctions and charges for replacing or repairing the damaged property. A list of common damages and associated charges are available on the DOR website. You are encouraged to report vandalism and any information that could help identify the responsible persons.
- In the event of damages to any part of a building, including furnishings, the DOR reserves the right to assess students' U-Bills for replacement/repair costs. Before billing, the DOR will notify residents of its intent to assess charges and make reasonable attempts to identify the person(s) responsible for the damage.
    - If the responsible person(s) is identified, only those individuals will be assessed the cost of the damages to their U-Bills.
    - In the Residence Halls, if the responsible person(s) cannot be identified, charges will be assessed as follows:
    - If the damage is limited to a particular House and the damage is less than the balance of the House account, the charge will be assessed to the House account.
    - If the damage is limited to a particular House and the cost exceeds the balance of the House account, the charge will be split and assessed to the U-Bills of individual House members.
    - If the damage is in the common area of a building not associated with a particular House, the charge will be split and assessed to the U-Bills of all building residents.
    - In Frederiksen Court and Schilletter-University Village, if the responsible person(s) cannot be identified, charges will be assessed to the U-Bills of residents in the impacted apartment/building.
    - Charges assessed to a student's U-Bill may incur late fee penalties and if delinquent result in referral to a collection agency.
- You are responsible for maintaining cleanliness, sanitary conditions, and safety in your room/suite/apartment.
- Sanitation and Cleanliness
    - Any action or inaction that compromises the cleanliness of the residence environment or that is considered unsafe or unhealthy is prohibited. Upon notification by DOR staff, residents shall comply with all DOR requests pertaining to correction of health, safety, and sanitation violations in and around their assigned rooms or in community spaces.
    - Health Code: All residents shall comply with applicable city, county, and state codes regarding health, safety and sanitation.
    - Slaughtering, Cleaning, Butchering Animals: Slaughtering of animals and the skinning, cleaning and butchering of animals is prohibited within DOR residences and in the immediate vicinity outside of DOR residences.

DISRUPTIVE CONDUCT

- Disruptive conduct in or around the residence halls/University apartments is not permitted. Disruptive conduct includes, but not limited to, any of the following:
    - Conduct that unreasonably interferes with the normal functioning of a residential facility or impedes the rights of students or staff is prohibited. This includes but is not limited to the following:
        - Conduct where the safety of participants, other students, staff, or property is compromised; lewd or indecent behavior; or where the actions of a person or group require the response of a housing staff member or another university employee.
        - Threatening, intimidating, or endangering the health, safety, or welfare of yourself or a university community member.
        - Engaging in inappropriate behavior that necessitates an additional response from campus or city personnel.
        - Public nudity, urinating in public, screaming, or yelling, and sexual activity in common areas.
        - Jumping inside elevators or interfering with the operation of elevator doors.

FAILURE TO COMPLY

- You are expected to comply with the directives of DOR staff/University officials in the performance and scope of their duties.
- Failure to comply includes but is not limited to: failure to show identification when requested by an authorized DOR staff/University official, falsely identifying yourself or your guests, providing false information, or obstructing an investigation.
- Failure to comply with a conduct sanction will incur additional conduct charges or sanctions.

FIRE SAFETY

- Tampering with alarms or fire equipment is prohibited. This includes, but is not limited to:
    - Removing batteries from smoke alarms/detectors,
    - removing detectors,
    - covering smoke alarms/detectors,
    - removing glass box hammers,
    - removing a fire extinguisher from its prescribed location,
    - discharging a fire extinguisher for any purpose other than putting out a fire,
    - activating an alarm absent an emergency,
    - tampering with fire doors or Knox boxes (small boxes attached to the exterior of the buildings),
    - or removing or damaging an emergency exit sign.
- Students shall not attach any item to a fire suppression device or system (e.g., sprinkler system) at any time for any reason. Sprinkler heads and piping shall be free and clear from lights, fans, clothing, posters, towels, and other obstructing objects. Students shall not, at any time, attempt to modify or obstruct the function of the sprinkler system by any means. Maintain 18” clearance around all sprinkler heads.
    - Should a sprinkler be set off due to any prohibited activity discussed above, the resident will be responsible for all costs associated with the incident, including damages, repair, or replacements.
- Covering burners and vents on the gas stoves in Schilletter-University Village is prohibited. This includes covering gas burners with aluminum foil.
- Everyone must evacuate the building immediately when a fire alarm sounds. Follow posted procedures for fire evacuation. You may reenter the building only when fire department staff permits you. You are expected to participate in fire drills to familiarize yourself with building evacuation procedures. Elevators shall not be used

during emergency evacuation or drills. If you need assistance to evacuate, indicate this during housing registration, and in an emergency, contact emergency services at 911.

- For safety reasons, hallways/corridors, windows, and doorways may not be obstructed. Storage of anything in the corridors is strictly prohibited. Personal door/welcome mats are prohibited.
- SV Only: Basement storage is limited to the authorized areas (designated storage rooms). Storage in the common area of the basement is prohibited.
- Corridor hallways and stairways shall remain continuously illuminated for safe egress. Removal of lightbulbs or otherwise obscuring corridor lighting is prohibited.
- Unattended cooking is strictly prohibited.
- All battery-powered devices, chargers, and replacement batteries must have been tested by a Nationally Recognized Testing Laboratory (NRTL), such as an Underwriters Laboratory (UL), and be marked accordingly.
- Use of USB chargers:
    - Use Branded/Certified Chargers that have been tested by a Nationally Recognized Testing Laboratory (NRTL), such as UL, CE, or FCC, and be marked accordingly.
    - Use the charger and cable designed for your specific device.
    - Do not use frayed or discolored cables or damaged/cracked chargers.
- Electrical cords/electrical surge protectors
    - Power strips with surge protectors should be used in rooms/apartments. If electrical use within a room/apartment causes electrical malfunctions, you may be asked to rearrange or remove items.
    - Electrical surge protectors may be used for computers, related equipment, facsimile machines, photocopiers, electronic scanning machines, and other consumer electronic devices such as DVD players, televisions, cell phone chargers, alarm clocks, and stereo equipment provided the electrical surge protector is a UL listed product.
    - Examples of devices prohibited from use with a surge protector are lamps, fans, large battery chargers, and motor-driven appliances such as air-conditioners, refrigerators, pop machines, compressors, and microwave ovens.
    - Electrical surge protectors must include voltage surge protection, a Lighted on/off switch, a 15-amp circuit breaker protection, and a minimum 14-gauge power cord with ground.
    - Electrical cords cannot be run outside of a room/apartment. Use of exterior outlets is not permitted.
- Violations of this policy may lead to immediate removal from the residence facilities and cancellation of the housing contract.

FURNITURE

- You are responsible for the care and condition of all furniture provided to you in your residence hall room/apartment.
- Furniture/personal belongings shall not obstruct ventilation.
- University-owned furniture may not be removed from common areas to be used in resident rooms/apartments.
- University-owned furniture may not be relocated from one resident room/apartment to another or moved into common areas. All furniture provided must remain in the room/apartment at all times.
    - Some residence halls provide academic year storage for the following University-owned items only: bed frames, bed legs, and desk chairs. You must sign an academic year storage policy and agreement document to be able to store items.
- The feet/legs/bottoms of all furniture (including microfridges) must remain on the floor at all times and may not be stacked or raised onto platforms.

GUESTS

- Only those residents contracted for and assigned to a specific room/apartment are permitted to live there.
- A guest must abide by public health and safety requirements adopted by the university and DOR, and all policies

of the university and the DOR. You are responsible for informing your guest of all policies. The guest and host are mutually responsible for the conduct of the guest.

- All guests must be respectful of all roommate and community member rights. Guests of one roommate should not infringe on the rights of access to other roommates.
- Residents may have overnight guests in their rooms/apartments. Other roommates must give all overnight guests permission in advance.
    - The stay of any overnight guest may not exceed three (3) consecutive nights and may not exceed six (6) nights in one month.
- DOR staff reserves the right to require a guest to leave if university policies and DOR policies are violated or if complaints are received from community members.
- The privilege of having guests may be revoked if the privilege is abused or DOR or university violations occur involving guests.

KEYS AND LOCKS

- You may not give your key/access card to another individual to use.
- You may not have duplicate keys/access cards made.
- You may not disable or install a lock on any door. Only the DOR has the authority to change or install locks in University operated/owned housing.
    - SV Only: Locks may be purchased to be used on designated basement storage units.

LOFTING/BUNKING REQUIREMENTS AND LIABILITY

- The DOR provides lofted beds in all **Hall** rooms and the majority of **Frederiksen** apartments.
    - You may maintain your bed as lofted or you can, on your own, de-loft your bed.
        - Your bed must be returned to its' lofted state at the time you checkout.
    - Lofted beds provided by the DOR are intended for use only with the provided risers and side rail in place.
    - If you use items other than the provided risers to loft the bed and/or remove the side rail, you accept all risks and liability for any loss or injury resulting from improper use of the lofted bed. You are not permitted to substitute your own personal loft.
- If you live in a Frederiksen apartment where a captain's bed or unlofted bed is provided, lofted beds are not available, and you are not permitted to substitute your own personal loft.
- If you choose to keep your bed lofted or to bunk your bed, you must follow these minimum standards.
    - All parts of the bed and mattress, not including the side rail, must be 24 inches from any smoke detector or sprinkler head.
    - The loft/bunk must be freestanding and not attached to any wall, ceiling, or furniture.
    - You must use a DOR-provided ladder – either installed as part of the bed end or freestanding – To access your loft/top bunk. Other furniture may not be used for this purpose.
    - You must use a DOR-provided side rail to prevent you from rolling out of bed. The top of the side rail must be 5 inches above the top of the mattress.
    - You are not permitted to position your bed in a way that:
        - restricts exit from any portion of the room or provides less than 22 inches of space for exiting;
        - prevents the room door from opening fully or obstructs windows; or
        - creates a safety hazard to persons walking around the room.

PROHIBITED ITEMS

The following items are prohibited in all residence rooms/apartments:

- Allergen Awareness House (AAH)
    - Residents, guests, and visitors to Coov-Lace House (Allergen restricted location) are prohibited from bringing specific items into Coov-Lace House. The prohibited items may be viewed on the Coov-Lace House webpage [https://www.housing.iastate.edu/learning_community/allergen-awareness/]. Individuals found responsible for bringing prohibited items into Coov-Lace may be removed from the community and assessed with another appropriate sanction depending upon the severity of the violation, the number of violations, and intent.
- Bidets: Installing personal bidets is prohibited.
    - **Apartments Only:** Students who wish to install a bidet must submit a work order with Facilities. Facilities staff will guide students through the process of purchasing an approved bidet and will handle installation. Before checkout, Facilities staff will need to remove the bidet. Students are required to submit a work order in advance to ensure proper removal.
- Candles, Open, Flames and Incense
    - Candles with wicks and other open flame devices and incense are not permitted. Wickless candles/warmers are permitted.
    - Residents should not light anything on fire creating an open flame.
    - Students may observe holidays or special celebrations using candles/incense by making arrangements with the Hall Director/Apartment Director. The candles/incense will be used in a designated location and time as part of the approved observance.
- Cooking Appliances
    - The following cooking appliances may be stored in residence hall rooms and apartments, but their use is restricted to apartment kitchens and resident hall kitchenettes. This includes but is not limited to electric grills, waffle irons, griddles, pizza ovens, toaster ovens, hot plates, all-in-one breakfast makers, air fryers, rice cookers, electric wok/skillets, crockpots, pressure cookers, and hot oil popcorn poppers.
    - Deep fat fryers are prohibited in the residence halls but may be used in apartment kitchens. Used fryer oil must be properly disposed of. Pouring oil or grease down the drain is prohibited.
    - Cooking appliances shall NOT be stored in the residence hall kitchenettes.
    - Coffee makers, Keurig-type (single-serve) coffee pots, electric water kettles, espresso machines, toasters, and microwaves can be used in residence hall rooms and apartments.
- Contact Paper: The use of contact paper on university-owned furniture and walls is prohibited.
- Cut trees (e.g., Christmas trees)
- Empty and filled kegs
- Flammable/toxic fluids, chemicals, or gases
    - Residents may not possess, store, or use hazardous materials in university housing (e.g. any solid, liquid, or gas that can cause harm to human health, property, or the environment), including but not limited to:
        - Flammable or combustible liquids and fuels (e.g., gasoline, lighter fluid, lamp oil, kerosene, paint thinners, solvents).
        - Pressurized or flammable gases (e.g., propane tanks, butane canisters, compressed gas cylinders, camping fuel).
        - Volatile or reactive chemicals (e.g., lab chemicals, organic solvents, oxidizers, acids/bases).
        - Toxic or hazardous substances that pose a safety risk due to fumes, combustion potential, or chemical reactivity.
        - Homemade or improvised chemical mixtures or materials intended for combustion, ignition, or chemical reactions.
    - Typical household consumer products (e.g., nail polish, nail polish remover, hairspray, or ordinary cleaning products) are permitted in small quantities provided they are in the original container and properly labeled.
- Flushable wipes
- Grills

    - In the Schilletter Village and University Village Apartments, gas grills, charcoal grills, and smokers are permitted on patios only. These items are prohibited within the apartment or on the balconies.
    - Grills and smokers must be at least 10 feet away from all buildings when in use.
    - The storage of lighter fluid is prohibited inside all residence halls and apartments. Charcoal may be ignited using a "Charcoal chimney starter."
    - One bag of charcoal, up to 16 pounds, and a charcoal chimney lighter may be stored inside apartments and residence hall rooms.
    - "Charcoal chimney starters" shall not be used or ignited inside buildings.
    - One bag of smoking pellets, up to 20 pounds, may be stored in SUV apartments for use in pellet smokers.
    - Used charcoal/ashes must be disposed of properly. Metal coal/ash containers are located at the designated grilling areas in the residence halls.
    - Schilletter Village and University Village Apartment residents are responsible for ensuring their coals/ashes from grilling have cooled completely before disposing of them.
- Halogen torchiere lamps
- Hot tubs
- LED Light Strips: The use of adhesive-backed LED strips on university-owned furniture and walls is prohibited.
- Micro-mobility / Personal transportation devices
    - The use, storage, and charging of Lithium-Ion powered micro-mobility/personal transportation devices is prohibited in all residence halls and apartments. This includes e-bikes, e-scooters, electric one-wheel boards, electric skateboards, hoverboards, and similar devices.
    - This prohibition does not apply to devices directly associated with approved disability accommodations.
- Light fixtures, ceiling fans, or other electrical appliances may not be hung/installed on ceilings or walls
- Outdoor furnishings
    - Only outdoor equipment/furniture that is weather-resistant and commonly sold as lawn/patio furniture may be used on balconies/patios.
    - Resident-owned swing sets are not allowed.
    - You are responsible for keeping the yard areas free of garden hoses, children's toys, wading pools, and other items that would interfere with the upkeep or mowing of lawns. The DOR is not responsible for items damaged by mowing or snow removal.
- Painting, wall papering, and decals
    - Wallpapering, or painting of walls/ceilings are prohibited in any room/apartment.
    - Murals are not permitted in rooms/apartments.
    - Drawing on walls is prohibited.
- Personal space heaters
- Pets, except as denoted/outlined under the animal policy.
- Satellite dishes and antennas
- Smoke and fog machines
- Sun lamps
- Three-Dimensional (3D) printers
    - Due to fumes and hazardous waste concerns, 3D printers using resin are prohibited. 3D printers using filament are permitted in on campus housing facilities but must be used according to owner's manual instructions and continually attended when in use.
- Traffic/street signs (without proof of purchase)
- Use of dry ice
- Use of drones on campus is prohibited unless pre-approved through Facilities Planning and Management
- Wall-mount televisions
- Waterbeds
- Weapons
    - Anyone who threatens to use or is found in possession of a weapon or potential weapon may

immediately be removed from on-campus housing. This removal could be temporary or may result in the permanent cancellation of your contract, depending on the severity of the situation and the outcome of an administrative investigation and conduct hearing.

- Weapons include any pistol, revolver, shotgun, machine gun, rifle or another firearm, BB or pellet gun, electrical projectile, bomb, grenade, mine or another explosive or incendiary device, ammunition, archery equipment, dagger, stiletto, switchblade knife, or knife having a blade exceeding five inches in length. Residents of university housing may possess knives having a blade exceeding five inches for cooking purposes.
- A "weapon" also means an object that is not an instrument capable of inflicting death or Injury but closely resembles such an instrument (for example, a realistic toy, replica, imitation weapon, or look-a-like gun that is reasonably capable of being mistaken for a real weapon), or the student used the object in a manner that created the impression that the object was such an instrument (for example, wrapping a hand in a towel to create the appearance of a gun).
- Nerf guns and other foam dart guns are not allowed on DOR premises.

QUIET/STUDENT/COURTESY HOURS

- Courtesy hours are in effect 24 hours per day to help create an environment where students can successfully pursue their academic studies. Noise from audio systems, TVs, musical instruments, animals, and conversations should be kept to levels that will not interfere with other residents.
- Quiet/study hours are designated times when noise should be kept to a minimum. These hours are maintained to help provide an environment where students can succeed personally and academically. Quiet/study hours are Sunday–Thursday, 11 p.m.–8 a.m., and Friday–Saturday, 2 a.m.–9 a.m.
    - Extended quiet/study hours will be effective during the last two weeks of each semester. A study break, not to exceed one hour, may occur between 9 p.m. and 10 p.m. daily during those weeks, except for the Saturday right before finals week, in which the house may allot a 4-hour block of time ending before 10 p.m. for a study break. Each hall will determine, within these limits, when its study break will be. During the study break, all policies will be enforced; noise should not exceed levels deemed acceptable during courtesy hours. Each house will post its approved quiet/study hours policy.
    - You are responsible for helping to enforce quiet/study hours. If noise is problematic for you, ask the individual involved to be quieter. Students who are asked to make less noise are expected to do so. If the problem persists, contact your RA or the RA on duty. Anyone may document policy violations. Talk to your RA or hall director/apartment director for information on the documentation process.

REFRIGERATORS/LARGE APPLIANCES

- Refrigerators with the following specifications are allowed: maximum capacity of 4.5 cubic feet, 115-volt, 60 cycles AC, 230 watts, two amps (when running). Only one refrigerator or freezer per student is allowed.
- Freezers or other large appliances with the following specifications are allowed: maximum capacity of 4.5 cubic feet, 115-volt, 60 cycles AC, 230 watts, two amps (when running). Only one refrigerator or freezer per student is allowed.
- Ice makers, with a capacity up to 26 lbs., are permitted.
- Refrigerators and other large appliances (i.e. ice makers) must be powered directly from a wall outlet. Plugging refrigerators or other large appliances into power strips is prohibited.

ROOMMATE ACCOMODATION

- Residents may not use space they have not contracted for and must ensure that equitable common area space is available for all roommates.
- Residents with vacancies in their rooms/apartments must always keep the vacant space ready for a new roommate. A clean, clear, and equitable amount of space must be available, including a bed, closet, desk, and floor. In locations with bathrooms and kitchens, this includes shelves, cupboards, counters, and appliances.

SAFETY AND COMMUNITY

- All members of the DOR housing community must comply with any public health and safety requirements that may need to be adopted by the university in response to a public health emergency.

SALES, SOLICITATION, AND DELIVERY

- In the Residence Halls, direct-to-room-door delivery is prohibited at all times.
- In Frederiksen Court and Schilletter-University Village, direct-to-apartment-door delivery is permitted when building doors (where applicable) are unlocked. When building doors are locked, direct to the apartment- door delivery is not permitted.
- Sales and solicitation are prohibited in any on-campus location, including going door-to-door.
- Sales and solicitation are understood as any canvassing or solicitation of funds, votes, memberships, literature, signatures, sales or subscriptions, or operating a business. You may not use your room/apartment, campus telephone number, or campus mailbox for any commercial reason.

SPORTING ACTIVITIES AND PLAYGROUNDS

- Due to safety and facility concerns, water fights and throwing Frisbees, balls, or other objects are prohibited inside the residence halls and apartments.
- Micro mobility devices (including but not limited to: Roller skates, roller blades, skateboards, bicycles, e-bicycles, e-scooters, hoverboards, and one wheel) are not permitted to be used in any residence hall or apartment.
- In Schilletter-University Village, inappropriate use of playground equipment, such as standing on swings or climbing on top of structures not designed for such purpose, is strictly prohibited. Persons causing any breakage or damage resulting from the misuse of equipment on playgrounds shall be charged for its replacement or repair.

THEFT

- Includes actual or attempted unauthorized taking, use, misappropriation, or damage to another resident or Department of Residence property.

TRASH AND RECYCLING

- You are responsible for removing trash and recycling from your room/apartment. Trash should be disposed of in the garbage dumpsters provided outside the building. Recycling should be disposed of in the designated dumpsters provided outside the building. Disposal of items too large to fit into the dumpsters is the resident's responsibility. Hot charcoals may not be placed in the trash.

UNAPPROVED POSTINGS

- Only Department of Residence staff and community/house council representatives can hang and distribute flyers/posters in the residence halls and on-campus apartments. Residents can post items on their residence hall room/apartment door.

WINDOWS, WINDOW SCREENS, BALCONIES, AND LEDGES

- For safety reasons, windows may not be obstructed.
- Screens must be left on windows, and a screen must cover all open windows. You may not lean or reach out of windows where screens are not in place.
- Windows must be closed when you leave during breaks.
- You are prohibited from:
    - Standing on, sitting on, or leaning over window ledges and balconies.
    - Entering or exiting a building through a window or balcony.
    - Using window ledges or balconies as storage.
    - Throwing items out of windows or off balconies.
    - Removing stops that limit the window opening size. This is required by code for safety reasons.
- Use of escape windows is permitted in an emergency.
- You will be held liable for property damage and personal injury resulting from items thrown/falling from windows, ledges, or balonies.
- You are not permitted to access the roof of any residential building at any time.

DISCIPLINARY PROCEDURES

- As a resident of University housing, you are under the jurisdiction of the Department of Residence (DOR) as well as the University's Student Code of Conduct. Sanctions imposed by DOR staff and the Office of Student Conduct (OSC) are binding.
- Student rights within the DOR conduct process:
    - Right to receive a written notice of the alleged DOR conduct violation;
    - Right to a DOR student conduct hearing;
    - Right to be present at the hearing;
    - Right to present documentary, testimonial, or physical evidence at the hearing;
    - Right to remain silent during the hearing;
    - Right to have an advisor/support person present at the hearing;
    - Right to receive notice of the DOR conduct decision within five (5) business days after a final decision has been determined; and
    - Right to appeal a final decision.
- If you are found responsible for violations of the rules and regulations of the DOR set forth in the Terms and Conditions document, the DOR conduct policies, and/or the ISU Student Code of Conduct, you may receive a DOR disciplinary sanction resulting from a conduct hearing, including possible termination of your Housing and Dining contract.
- Sanctions – The following sanctions may be imposed in DOR conduct cases:
    - **Warning:** A written notice indicating that a violation occurred, and a more severe sanction will occur if the behavior does not change.
    - **Disciplinary Reprimand:** A written rebuke telling the student that their conduct is in violation of Residence rules and regulations.
    - **Probation:** A more severe sanction than a disciplinary reprimand. Probation is a period of review during which the student or student organization must demonstrate the ability to comply with Residence rules, regulations, and other requirements stipulated for the probationperiod.
    - **Education:** A requirement to participate in some project, class or other activity that is relevant to the nature of the offense and appropriate for theviolation.
    - **Restitution:** A requirement to pay the cost of cleaning, repair and/or replacement of property damage incurred during conduct violation, to another student or DOR.
    - **Deferred Removal:** A more severe sanction than Probation. Deferred removal is a period of review during which the occurrence of another violation will result in cancellation of the student's residence contract.
    - **Termination of Housing Contract:** A student may be removed from a residence hall or apartment. The student's access to specific living or dining areas may be restricted as part of the sanction.
- If you receive a disciplinary sanction of removal from on-campus housing, you must leave within the time frame stated in the conduct sanction letter following formal acceptance of that decision by the DOR. If you appeal the decision, you may be reassigned to another living space on-campus, pending the outcome of the appeal. Your original space will not be reassigned until the completion of the appeal process. Interim remedial measures may also be implemented according to applicable policy.
- **Interim Immediate Removal -** A DOR Administrator, OSC Administrator, or the Dean of Students may order that a student be immediately removed from university housing as an interim measure when there is sufficient cause evidencing that the student's continued presence represents a significant danger to persons or property or constitutes an ongoing threat of unreasonable disruption to the university's programs, activities, or services. The student will receive a written notice stating the reasons for the interim removal and the time and place of a hearing regarding the interim decision to be held within two business days of the decision. The hearing will be before the Associate Vice President of Student Affairs / Dean of Students/Director of Housing (or appropriate designee). At the time of the hearing, the university shall show reasonable cause why interim removal from

university housing is warranted, and the student shall have the opportunity to show why interim removal from university housing is not warranted.
    - The following is a non-exhaustive list of conduct that may pose a significant danger to the safety and well-being of other students or property in the community:
        1. Harassment, including verbal or physical assault/abuse.
        2. Conduct that threatens or endangers the health and safety of others.
        3. Possession of firearms in DOR facilities or in violation of ISU policy.
        4. Arson, tampering with the fire alarm system.
        5. Possession, selling, manufacturing of drugs in DOR facilities or in violation of ISU policy.
- If your Housing and Dining contract is terminated due to disciplinary action, your prepayment will be forfeited; you will be charged the cancellation penalty for housing and for dining if you opt not to retain your meal plan. You will also be charged the daily rate until you officially check-out. Charges for damages, cleaning, and improper check-out may be imposed.
- Appeals: If you want to appeal a DOR conduct decision, you must submit an appeal through the DOR Appeal Form within seven calendar days from the date of conduct decision.
    - A student may appeal based on one or more of the following limited grounds:
        1. Substantial procedural error that materially affected the outcome;
        2. There is new evidence presented that was not reasonably available at the time of the initial hearing and such evidence is likely to have materially affected the outcome; and/or
        3. The sanctions imposed are outside the Department of Residence's sanction range for such violations and/or not justified in light of the totality of the circumstances.
    - Written statement: Within seven calendar days after filing the notice of appeal, if you have not already included a written statement, you must file a written statement supporting the reason for the appeal. It is recommended the written statement includes:
        1. Grounds for appeal;
        2. Examination of and references to evidence presented during the hearing;
        3. New evidence – If the appeal is based on new evidence, the written statement should contain a statement detailing the new evidence, together with a statement as to why the information was not reasonably available at the time of the hearing and how the new evidence impacts the matter;
    - Alleged procedure errors(s) – If the appeal is based on substantial procedural error, the written statement should contain a statement detailing the alleged procedural error(s), together with a statement as to how the error(s) materially affected the outcome.
    - Failure to appeal or comply with appeal procedures will render the original decision final and conclusive. In the event of special circumstances, an extension in time may be requested by submitting a written request to Virginia Speight, or designee, stating good reason for the request for additional time. Normally, such requests will be granted if the request is filed before the deadline (see below) and the reason(s) for the extension is/are reasonable and legitimate.
- DOR conduct records are maintained by the Department of Residence for a period of seven (7) years. For more information on records retention, please refer to section 3.11 in the Student Code.